



## CASE STUDY Software Licencing

### **Identity Remains Confidential :**

Effective were approached by a small company whose IT systems had grown organically and who were concerned that they may be in breach of software copyright legislation – the maximum penalty for infringement being 10 years imprisonment.

### **What was the Problem ?**

The company had acquired various PC workstations from different sources/manufacturers during the early years of the company's growth. The Directors were concerned that as no overall control had been exerted over PC purchasing, the software licences may not all be legitimate.

### **How did Effective help ?**

Effective started by undertaking a comprehensive audit of all PCs and Laptops, using a combination of automated tools and manual inspection.

Having obtained a full list of all applications and operating systems, Effective's audit team worked with the Customer's finance manager to reconcile the list against the software purchase records.

This process immediately identified a number of applications and operating system licences that were not legitimate and that could create a serious legal issue for the Customer.



Effective then went further to identify those applications that were no longer supported by the software author or where outdated application versions were causing incompatibility issues in day to day operations.

Effective produced a fully itemised report for the Board, showing what needed to be corrected and at what cost. The Board gave immediate approval to proceed and Effective ordered & installed the necessary software versions within 1 week.

### **What our customer had to say :**

*"I am extremely grateful for the honesty in your proposal, and for the efficiency in which the change over was conducted"*

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